

嚴正聲明

近期，我們發現仍有一些公司以 *Rainbow* 名義邀約本公司的客戶，訛稱提供售後服務或免費檢查，實則以此為藉口進行拜訪，並對 *Rainbow* 產品進行各種不實指控，以推銷其自家產品！更有甚者，甚至訛稱 *Rainbow* 公司已不復存在。又或訛稱其產品為最新型號 *Rainbow*，以誘騙客戶更換及購買其產品。

在此，我們正式聲明，*Rainbow* 香港的總代理僅為康家(香港)有限公司。合法的代理商只有以下三家公司，其他公司均無法合法經營 *Rainbow* 產品，無權銷售、維修或提供任何 *Rainbow* 的產品、配件及零件：

1. 閃耀（香港）有限公司
2. “優” 國際（香港）有限公司
3. A Blessed Way (HK) Ltd

Rainbow 代理商絕對沒有向任何第三方非代理公司提供任何 *Rainbow* 的原廠配件或產品。故 *Rainbow* 客戶如接受其他公司提供的非原廠配件或任何添加物，均屬違反 *Rainbow* 製造商的保養條例，是有機會因此而失去原廠保養的。

如您對邀約者的身份有任何疑問，請致電總代理康家(香港)有限公司，電話：2516-9199 查詢。您亦可隨時訪問我們的網站以獲取最新資訊：
www.rainbowsystem.com.hk。



康家(香港)有限公司

日期：2024年9月4日

rainbow®

Declaration

This is to formally inform you that we have recently become aware of certain companies contacting our customers under the name of *Rainbow*, falsely offering after-sales services or free inspections. These companies are using this as a pretext to visit and make various baseless accusations against *Rainbow* products in an attempt to promote their own products. Some have even suggested that *Rainbow* is no longer in operation or misrepresented their products as the latest models from *Rainbow*, which could mislead our customers. We take this matter very seriously and appreciate your attention to it.

We hereby formally declare that *Rainbow* 's sole distributor in Hong Kong is Healthy Homes (HK) Ltd. The only legitimate sub-distributors are the following three companies; no other company has the legal distribution rights to sell, repair, or supply any *Rainbow* products, accessories, or parts:

1. A Brilliant Way (HK) Ltd
2. “A Perfect Way” Int’ 1 (HK) Ltd
3. A Blessed Way (HK) Ltd

Rainbow distributors do not supply any *Rainbow* original parts or products to any third-party non-distributor companies. Therefore, *Rainbow* customers who accept non-original parts or any additives provided by other companies will be in violation of the warranty terms set by the *Rainbow* manufacturer and may risk losing their original warranty.

If you have any concerns about the identity of the individuals contacting you, we strongly advise you to contact us at Tel: 2516-9199 for verification. Additionally, you may visit our website at www.rainbowsystem.com.hk for the latest information.



Healthy Homes (HK) Ltd

Date: 4th September 2024

HEALTHY HOMES (HK) LTD

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